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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/611,503	07/01/2003	Joann J. Ordille	502082-A-01-US (Ordille)	4423
7590	06/02/2005		EXAMINER PHAN, JOSEPH T	
Ryan, Mason & Lewis, LLP Suite 205 1300 Post Road Fairfield, CT 06824			ART UNIT 2645	PAPER NUMBER

DATE MAILED: 06/02/2005

Please find below and/or attached an Office communication concerning this application or proceeding.

Office Action Summary	Application No.	Applicant(s)	
	10/611,503	ORDILLE ET AL	
	Examiner	Art Unit	
	Joseph T. Phan	2645	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If the period for reply specified above is less than thirty (30) days, a reply within the statutory minimum of thirty (30) days will be considered timely.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) ☒ Responsive to communication(s) filed on 01 July 2003.
- 2a) ☐ This action is **FINAL**. 2b) ☒ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) ☒ Claim(s) 1-26 is/are pending in the application.
- 4a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 5) ☐ Claim(s) _____ is/are allowed.
- 6) ☒ Claim(s) 1-26 is/are rejected.
- 7) ☐ Claim(s) _____ is/are objected to.
- 8) ☐ Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on _____ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 12) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All b) ☐ Some * c) ☐ None of:
1. ☐ Certified copies of the priority documents have been received.
2. ☐ Certified copies of the priority documents have been received in Application No. _____.
3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

- | | |
|---|---|
| 1) <input checked="" type="checkbox"/> Notice of References Cited (PTO-892) | 4) <input type="checkbox"/> Interview Summary (PTO-413)
Paper No(s)/Mail Date. _____ |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) | 5) <input type="checkbox"/> Notice of Informal Patent Application (PTO-152) |
| 3) <input checked="" type="checkbox"/> Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)
Paper No(s)/Mail Date <u>07/01/03</u> . | 6) <input type="checkbox"/> Other: _____ |

DETAILED ACTION

Claim Rejections - 35 USC § 102

1. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless –

(b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.

**Claims 1-26 rejected under 35 U.S.C. 102(b) as being anticipated by
Stevens, Patent #6,404,880.**

Regarding claim 1, Stevens teaches a method for providing a notification of an event, said method comprising the steps of:
receiving a communication(col.2 lines 34-49 and col.3 lines 12-36);
identifying one or more designated persons associated with an endpoint associated with said communication(fig.2), generating a notification message, and
sending said notification message to each of said one or more designated persons(col.3 lines 12-36).

Regarding claim 2, Stevens teaches the method of claim 1, wherein said notification message is provided to said one or more designated persons in accordance with preference information specified by each of said one or more designated persons(Fig.2).

Regarding claim 3, Stevens teaches the method of claim 1, wherein content for said notification message is obtained substantially close in time to when said notification message is provided to said one or more designated persons(Fig.2, col.2 lines 34-49,

and col.3 lines 12-36).

Regarding claim 4, Stevens teaches the method of claim 2, wherein said preference information includes at least one media preference(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 5, Stevens teaches the method of claim 2, wherein said preference information. includes at least one human language type preference(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 6, Stevens teaches the method of claim 1 wherein said endpoint is identified based on a telephone number of a calling party associated with said communication(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 7, Stevens teaches the method of claim 1, wherein said endpoint is identified based on an address associated with said communication(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 8, Stevens teaches the method of claim 1, wherein said identifying, generating and sending steps are performed in response to said received communication being placed to a specified telephone number(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 9, Stevens teaches the method of claim,1 , wherein said event is an emergency that has been reported to a receiver(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 10, Stevens teaches the method of claim 1, wherein said event

is a telephone call that has been placed to a help desk(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 11, Stevens teaches the method of claim 1, further comprising the step of receiving at least one response to said notification message(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 12, Stevens teaches the method of claim 1, further comprising the step of receiving at least one status update from at least one of said one' or more designated persons(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 13, Stevens teaches the method of claim 1, further comprising the step of dispatching an appropriate response to said communication(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 14, Stevens teaches the method of claim 13, further comprising the step of receiving at least one status update from a person associated with said appropriate response(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 15, Stevens teaches the method of claim 1, further comprising the step of notifying at least one of said one or more designated persons of a status update(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 16, Stevens teaches the method of claim 1, wherein said notification message is provided to said one or more designated persons in accordance with a communication flow that describes whether each of said one or more designated

Art Unit: 2645

persons is notified based on a response from at least one other of said one or more designated persons(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 17, Stevens teaches an apparatus for providing a notification of an event, comprising:

a memory and at least one processor, coupled to the memory(Fig.1), operative to:

receive a communication(col.2 lines 34-49);

identifying one or more designated persons associated with an endpoint associated with said communication(Fig.2);

generate a notification message, and send said notification message to each of said one or more designated persons(col.3 lines 12-36).

Regarding claim 18, Stevens teaches the apparatus of claim 17, wherein said notification message is provided to said one or more designated persons in accordance with preference information specified by each of said one or more designated persons(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 19, Stevens teaches the apparatus of claim 17, wherein said endpoint is identified based on a telephone number of a calling party associated with said communication(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 20, Stevens teaches the apparatus of claim 17, wherein said endpoint is identified based on an address associated with said communication(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 21, Stevens teaches the apparatus of claim 17 wherein said

event is an emergency that has been reported to a receiver(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 22, Stevens teaches the apparatus of claim 1.7, wherein said event is a telephone call that has been placed to a help desk(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 23, Stevens teaches the apparatus of claim 1.7, wherein said processor is further configured to receive at least one response to said notification message(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 24, Stevens teaches the apparatus of claim 17, wherein said processor is further configured to receive at least one status update(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 25, Stevens teaches the apparatus of claim 17 wherein said processor is further configured to dispatch an appropriate response to said communication(Fig.2, col.2 lines 34-49, and col.3 lines 12-36).

Regarding claim 26, Stevens teaches an article of manufacture for providing a notification of an event(Fig.1), said article of manufacture comprising a machine readable medium containing one or more programs which when executed implement the steps of: receiving a communication and identifying one or more designated persons associated with an endpoint associated with said communication(Fig.2, col.2 lines 34-49, and col.3 lines 12-36); generating a notification message and sending said notification message to each of said one or more designated persons(Fig.2, col.2 lines

Art Unit: 2645

34-49, and col.3 lines 12-36).


Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Joseph T. Phan whose telephone number is (571) 272-7544. The examiner can normally be reached on M-F 9am-6pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Fan Tsang can be reached on (571) 272-7547. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

JTP
May 28, 2005



FAN TSANG
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